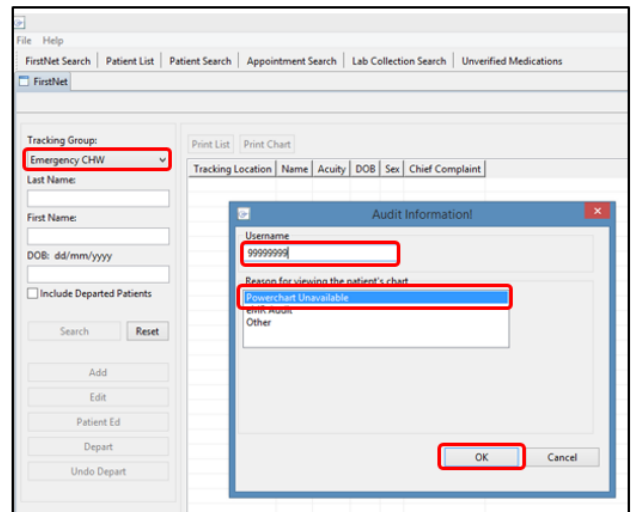
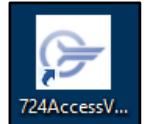


## 724 – ED Downtime viewer

Information is sent from FirstNet to the 724 Access Viewer in real time. 724 is a view only program and is used when FirstNet is unavailable. Only information from the current encounter can be accessed.

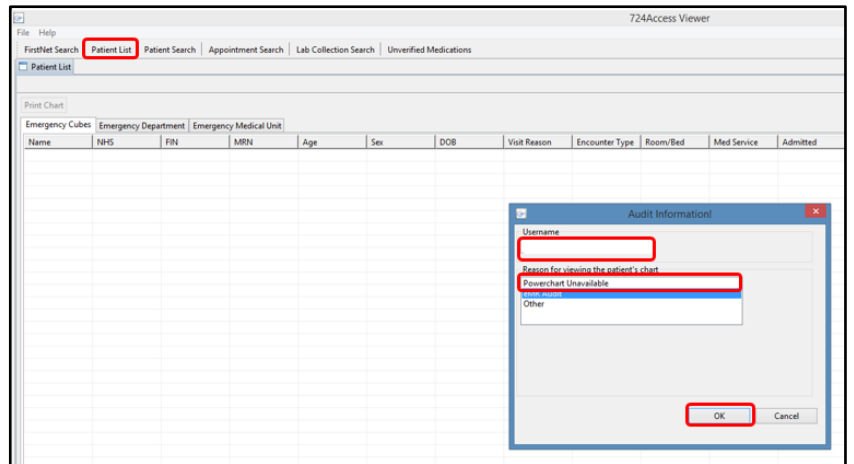
- Click on the **724 Access Viewer** icon.
- Log in using the 724 Access Viewer username and password. The details can be found in the Downtime box.
- FirstNet Search screen appears.
- Select **Emergency CHW** from Tracking Group drop down list.
- The Audit Information screen opens.
- Enter your username.
- Click on **PowerChart Unavailable**.
- Click **OK**.



- The FirstNet list appears on the screen. This list is equivalent to the All Patients list in FirstNet. It shows all patients in ED, except EMU patients.
- Click on a column header to sort patients (e.g. Name for alphabetical order).
- Chief Complaint = Presenting Problem.
- NHS=Medicare number.

Tracking Location	Name	Acuity	DOB	Sex	Chief Complaint	NHS	Clerk	DBA	Independent Pract	Medical Officer	Nurse	Comments	Arrive Dt/Tm	Depart Dt/Tm	Discharge Disp	Discharge Diagnosis
Acute,02		3		Female	RESPIRATORY - BREATHING PROBLEM					SY	JW					Bronchiolitis
Acute,03		4		Male	VOMITING					Joel	JW					
Acute,04		3		Male	Pain, neck					SY						
Acute,05		2		Male	INJURY - HEAD					SY	Nathan					
Acute,06		3		Female	DEVICE CARE/PROBLEM					SY	Nathan					
Acute,07		3		Female	Bleed other					Joel	Nathan					
Acute,08		4		Male	Foreign body					Joel	Nathan					Swallowing difficult
Acute,10		3		Female	URINARY TRACT INFECTION					Joel	Tash					Urinary tract infection
Acute,12		3		Female	FEVER IMMUNOSUPPRESSED PATIENT					SY	Tash					Febrile neutropenia
Sub Acute,1		4		Female	Bleed PR					Reema	KateH					
Sub Acute,2		4		Female	PAIN, ABDOMINAL					Reema	KateH					

- To access EMU patients, click on Patient List tab.
- The Audit Information screen opens.
- Enter your username.
- Click on **PowerChart Unavailable**.
- Click **OK**.



- Three Patient lists appear on the screen.
  - Emergency Cubes: shows all patients with Emergency encounter type in ED.
  - Emergency Department: shows all patients with Inpatient encounter type in ED, excludes EMU patients.
  - Emergency Medical Unit: shows all patients in EMU.

Name	NHS	FIN	MRN	Age	Sex	DOB	Visit Reason	Encounter Type	Room/Bed	Med Service	Admitted	Length of Stay	Attending Physician	Admitting Physician
				14 years	Female			Emergency	Triage CHW	Emergency Medicine		0 days 0 hours	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)
				14 months	Female		Review	Emergency	Triage CHW	Emergency Medicine		0 days 0 hours	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)
				7 years	Male		Pain, neck	Emergency	Amb Bay	Emergency Medicine		0 days 1 hour	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)
				2 months	Female		Bleed other	Emergency	Triage CHW	Emergency Medicine		0 days 1 hour	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)
				14 months	Female		Injury - head	Emergency	Amb Bay	Emergency Medicine		0 days 1 hour	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)
				9 years	Male		Pain, abdominal	Emergency	Triage CHW	Emergency Medicine		0 days 1 hour	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)
				7 years	Male		Respiratory - wheeze	Emergency	Triage CHW	Emergency Medicine		0 days 5 hours	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)

- Double click on a patient to open the patient's chart.
- Overview of a patient's demographics are displayed in the blue banner bar.
- The left hand side contains different information tabs.
- Click on a tab to see more information.

Select	FIN	Admit Date	Discharge Date	Facility	Nurse Unit	Visit Type	Visit Reason	Length of Stay
<input checked="" type="checkbox"/>	2296200 (Primary Encou...	11/01/16 07:43		CHW	Clubbe Ward	Inpatient	ASTHMA	0 days
<input type="checkbox"/>	2296204	06/01/16 12:30	11/01/16 07:42	CHW	Clubbe Ward	Inpatient	BURNS	4 days
<input type="checkbox"/>	2296237	21/12/15 08:14	06/01/16 12:09	CHW	Clubbe Ward	Inpatient	BURNS	16 days
<input type="checkbox"/>	2296218	15/12/15 08:42	21/12/15 08:14	CHW	Clubbe Ward	Inpatient	BURNS	5 days
<input type="checkbox"/>	2296208	08/12/15 08:41	15/12/15 08:42	CHW	Clubbe Ward	Inpatient	SLEEPINESS	7 days

- **Patient Information:** Click on the different tabs to see Demographics, Allergies, Problems and Diagnosis.

Priority	Clinical Dx	Classification	Date	Dx Type	Ranking	Confirmation	Responsible Provider	Comments
	Acute asthma	Medical	11/01/2016	Working		Confirmed		

- **Lab Results:** Change timeframe as required. Only results from the current encounter are displayed.

Start Date Between: 10/01/2016 - 11/01/2016

Lab Results Filter: All Lab Results

Category	Procedure	11/01/16 08:07
Chemistry	Sodium	143 mmol/L
Chemistry	Potassium	4.0 mmol/L
Chemistry	Chloride	110 mmol/L
Chemistry	Bicarbonate	18 mmol/L
Chemistry	Total Protein	80 g/L
Chemistry	Urea level	5.0 mmol/L
Chemistry	Urea level	5.0 mmol/L
Chemistry	Albumin	50 g/L

- **Patient Care Results:** Measurement Information, Forms and Assessments are available.

- **Medication Administration:** Change timeframe as required. Select Current, Future or Discontinued medications.

Clinical Date Range Between: 11/01/2016 - 11/01/2016

Order Type: Current

Medication Orders	11/01/16 07:57	11/01/16 08:00	11/01/16 12:55	11/01/16 14:30
<b>Scheduled</b>				
amoxicillin (amoxicillin) 300 mg Oral TID, Pneumonia Ordering Provider: Test, Consultant Order Placed By: Schomuler, Stefania-GDA Target Dose: amoxicillin 15 mg/kg (Actual Dose: 15 mg/kg) 11/01/2016 07:52:51		300 mg Oral Auth (Verified)		Scheduled - 300 mg Oral
Relvarone (Fluticase 125 mcg/Inh pressurized inhalation) 1 puff/In, Inhaled, BD, Asthma maintenance (1+ year) Ordering Provider: Test, Consultant Order Placed By: Schomuler, Stefania-GDA Shake mouth with water and expel after use		1 puff/In, Inhaled Auth (Verified)		
prednisolone (prednisolone) 20 mg Oral, BD (with or after food), Asthma Ordering Provider: Test, Consultant Order Placed By: Schomuler, Stefania-GDA Target Dose: prednisolone 1 mg/kg (Actual Dose: 1 mg/kg) 11/01/2016 07:55:36		OVERDUE - Scheduled - 20 mg Oral		

- **Orders:** All orders for this encounter are listed

- **Vital Signs:** This tab contains measurements and in the future BTF.

- **Documents:** All Documents for this encounter are listed, double click on a document to open it.

Start Date Between: 10/01/2016 - 11/01/2016

24 Hour Total: 0:00 - 23:59

	10/01/2016	11/01/2016
<b>Intake and Output</b>	00:00 - 23:59	00:00 - 23:59
Intake Total	200.0	
Output Total		100.0
Balance		100.0

- **Intake&Output:** A balance of intake and output is listed.

- **Scheduled Appointments:** Future and Past appointments are listed.

**Future Appointments**

Begin Date/Time	Duration	State	Appointment Type	Appointment Reason	Primary Resource	Location
04/02/16 10:00	15	Confirmed	Asthma New		Fitzgerald, Dominic	Asthma Clin 1
04/02/16 11:00	60	Confirmed	Asthma Education		Asthma Educator CNC	Dept of Res Med

- **Microbiology Viewer:** All Microbiology results for this encounter are listed.

- **Medication Profile:** A list of all future, current and discontinued medications.

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### Important Information:

If the Network is unavailable you have to restart your computer before accessing 724. You cannot use the desktop or AL window icon to open 724. You have to search for 724 in your programs. In order to access the search function click on the windows icon in the bottom left of your screen and then click on the magnifying glass. Type 724 to find the program. Click on 724 Access Viewer. See Quickstart 724 – Downtime viewer (Network outage)