



A series of helpful guides provided by the Information Technology Department

## 724 – ED Downtime viewer

Information is sent from FirstNet to the 724 Access Viewer in real time. 724 is a view only program and is used when FirstNet is unavailable. Only information from the current encounter can be accessed.

• Click on the 724 Access Viewer icon.



- Log in using the 724 Access Viewer username and password. The details can be found in the Downtime box.
- FirstNet Search screen appears.
- Select Emergency CHW from Tracking Group drop down list.
- The Audit Information screen opens.
- Enter your username.
- Click on **PowerChart Unavailable**.
- Click OK.

8	
File Help	tions Courses   Appointment Courses   Lab Collection Courses   Uppointfied Medications
FirstNet	uent search   Appointment search   Lab Collection search   onvenied medications
Tracking Group:	Print List Print Chart
Emergency CHW V	Tracking Location Name Acuity DOB Sex Chief Complaint
Last Name:	
First Name:	Audit Information!
	Username
DOB: dd/mm/yyyy	99999999
	Reason for viewing the nation's chart
Include Departed Patients	Powerchart Unavailable
Search Reset	Other
Add	
Edit	
Patient Ed	
Depart	
Depart	OK Cancel
Undo Depart	

- The FirstNet list appears on the screen. This list is equivalent to the All Patients list in FirstNet. It shows all
  patients in ED, except EMU patients.
- Click on a column header to sort patients (e.g. Name for alphabetical order).
- Chief Complaint = Presenting Problem.
- NHS=Medicare number.

File Help																	
FirstNet Search Patient List Pa	tient Search Appointm	ent Search   Lab Collection	on Search	Unverified	I Medicati	ions											
FirstNet																	
Tracking Group:	Print List Print Chart																
Emergency CHW 🗸 🗸	Tracking Location	Name	المستعدا	DOP	C.m.	Chief Complaint	NILIE	Clark		Independent Drast	Medical Officer	Nume	Commente	Arrive Dt/Tes	Depart Dt/Tex	Discharge Dise	Discharge Discourses
Last Name:	Acute 02	j Name .	3	DOB	Female	RESPIRATORY - BREATHING PROBLEM	INFIS	CIERK	UDA	independent Pract	SY	JW	comments	Anive DU Im	Depart Dt/ Tm	Discharge Disp	Bronchiolitis
	Acute,03		4		Male	VOMITING					Joel	JW					or or other the second s
First Name:	Acute,04		3		Male	Pain, neck					SY						
	Acute,05		2		Male	INJURY - HEAD					SY	Nathan					
DOP: dd/mm/sees	Acute,06		3		Female	DEVICE CARE/PROBLEM					SY	Nathan					
bob. da/min/yyyy	Acute,07		3		Female	Bleed other					Joel	Nathan					
	Acute,08		4		Male	Foreign body					Joel	Nathan					Swallowing difficult
Include Departed Patients	Acute, 10		3		Female	URINARY TRACT INFECTION					Joel	Tash					Urinary tract infection
	Acute,12		3		Female	FEVER IMMUNOSUPPRESSED PATIENT					SY	Tash					Febrile neutropenia
Search Reset	Sub Acute,1		4		Female	Bleed PR					Reema	KateH					
New	Sub Acute,2		4		Female	PAIN, ABDOMINAL					Reema	KateH					

- To access EMU patients, click on Patient List tab.
- The Audit Information screen opens.
- Enter your username.
- Click on **PowerChart Unavailable**.
- Click OK.

								72	Access View	ver	
Help											
rstNet Search	Patient List	Patient Search	Appointment Sear	ch Lab Collectio	in Search Univer	ified Medications					
Patient List											
rint Chart											
mergency Cu	bes Emergency	Department Eme	rgency Medical Ur	sit							
Name	NHS	FIN	MRN	Age	Sex	DOB	Visit Reason	Encounter Type	Room/Bed	Med Service	Admitted
							5	Au	dit Informati	on!	
							Username				_
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							Powerchart	Unavailable	Crieft		
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- Three Patient lists appear on the screen.
  - Emergency Cubes: shows all patients with Emergency encounter type in ED.
  - Emergency Department: shows all patients with Inpatient encounter type in ED, excludes EMU patients.
  - Emergency Medical Unit: shows all patients in EMU.

0	-										724	Access Viewe	r		
F	ile Help														
	FirstNet Search Patient List	t   Patient Sea	arch Ap	opointme	nt Search	Lab Colle	ection Searc	h Unverified Medic	ations						
1	Patient List														
	Print Chart														
	Emergency Cubes Emerger	ncy Departmen	t Emerge	ency Med	lical Unit										
	Name	NHS	FIN	MRN	Age	Sex	DOB	Visit Reason	Encounter Type	Room/Bed	Med Service	Admitted	Length of Stay	Attending Physician	Admitting Physician
					14 years	Female			Emergency	Triage CHW	Emergency Medicine		0 days 0 hours	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)
					14 months	Female		Review	Emergency	Triage CHW	Emergency Medicine		0 days 0 hours	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)
					7 years	Male		Pain, neck	Emergency	Amb Bay	Emergency Medicine		0 days 1 hour	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)
					2 months	Female		Bleed other	Emergency	Triage CHW	Emergency Medicine		0 days 1 hour	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)
					14 months	Female		Injury - head	Emergency	Amb Bay	Emergency Medicine		0 days 1 hour	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)
					9 years	Male		Pain, abdominal	Emergency	Triage CHW	Emergency Medicine		0 days 1 hour	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)
					7 years	Male		Respiratory - wheeze	Emergency	Triage CHW	Emergency Medicine		0 days 5 hours	Hort, Jason R (Medical Specialist)	Hort, Jason R (Medical Specialist)

- Double click on a patient to open the patient's chart.
- Overview of a patient's demographics are displayed in the blue banner bar.
- The left hand side contains different information tabs.
- Click on a tab to see more information.

WHITE, Snow		DOB: 26/03/2010		Age: 5 years			Female		Loca	tion: Clubbe Ward	, 03, 06		
NHS:123 123 12310 Weight Dosing: 20kg		MRN:1301475		FIN:2296260			Status: In	patient	Aller	jies: Apples			
Patient Information	Patient Inform	ation										Lart I	Indated: 11/01/16 07:57
Lab Results	Demographics	Allergies   Problems   Diagnosi	s										
Patient Care Results	Encounter												
Medication Administration	Select	FIN 2296260 (Primary Encourt	Admit Date	Discharge Date	Facilit	4	Nurse Unit Clubbe Warr	4	Visit Type	Visit Reason	Length of Stay		
Orders		2296254	06/01/16 12:10	11/01/16 07:42	CHW		Clubbe Ward	4	Inpatient	BURNS	4 days		
Vital Signs		2296237	21/12/15 09:14	06/01/16 12:09	CHW		Clubbe Ward	4	Inpatient	BURNS	16 days		
Deserved	H	2296218	15/12/15 09:42 08/12/15 09:41	21/12/15 09:14	CHW		Clubbe Ward Clubbe Ward	1	Inpatient	BURNS	5 days 7 days		
Documents													
Intake & Output	Patient Inform	ation											
Scheduled Appointments	Full Name	WHITE, Snow					Home Address	114 Wo	odville Rd				
Microbiology Viewer	Age	5 years						WOOD	ILLE NORTH, S	A 5012			
Medication Profile	Date of Birth:	26/03/2010											
inconcernant forme	NHS	123 123 12310					Genden	Female					
	Phone:	0298457777					MRNE	1301475					
	Cell/Pager:	0402123456					FIN	2296260					
	Mobile						Insurance	BUPA A	ustralia Health	Pty Ltd			
	Room:	03					Facilitys	CHW					
	Bedt	06											
	Contact Inform	nation				Physician Inform	nation						
						Physician Nan	ne Vis	it Relations	:hip	Active From	Active Until		
	Next of Kin In	formation				Test, Consulta	int Ad	mitting Ph	ysician	11/01/2016 07:43	31/12/2100 00:00		
	Name	DISNEY Cinderalla				Test, Consulta	int Att	tending Ph	ysician	11/01/2016 07:43	31/12/2100 00:00		
	Deser	promety emocreme											
	Polationshim	Mather											
	reationship	moner											

• Patient Information: Click on the different tabs to see Demographics, Allergies, Problems and Diagnosis.

Patien	t Inform	nation							
Demogra	aphics	Allergie	s Problems	Diagnosis					
Priority	Clinica	al Dx	Classification	Date	Dx Type	Ranking	Confirmation	Responsible Provider	Comments
	Acute	asthma	Medical	11/01/2016	Working		Confirmed		

- Lab Results: Change timeframe as required. Only results from the current encounter are displayed.
- **Patient Care Results:** Measurement Information, Forms and Assessments are available.
- **Medication Administration:** Change timeframe as required. Select Current, Future or Discontinued medications.
- Orders: All orders for this encounter are listed
- Vital Signs: This tab contains measurements and in the future BTF.
- **Documents:** All Documents for this encounter are listed, double click on a document to open it.
- Intake&Output: A balance of intake and output is listed.
- Scheduled Appointments: Future and Past appointments are listed.
  - Microbiology Viewer: All Microbiology results for this enounter are listed.
- Medication Profile: A list of all future, current and discontinued medications.

## **Important Information:**

If the Network is unavailable you have to restart your computer before accessing 724. You cannot use the desktop or AL window icon to open 724. You have to search for 724 in your programs. In order to access the search function click on the windows icon in the bottom left of your screen and then click on the magnifying class. Type 724 to find the program. Click on 724 Access Viewer. See Quickstart 724 – Downtime viewer (Network outage)

Begin Date/Time Duration

04/02/16 11:00 60 Confirmed Asthma Education

Patient Informatio	n 🔲 Patient Ca	are Results	🗌 Me
Charle Data Data and			
Start Date between:	10/01/2016 🗸	11/01/2	016 🗸
24 Hour Total: 0:00	- 23-59		
24110di Totali 0.00	25.55		
	10/01/2016	11/01/2016	5
Intake and Output	00:00 - 23:59	00:00 - 23:	59
Intake Total		200.0	
Output Total		100.0	
Balance		100.0	

Asthma Educator CNC Dept of Res Med

<	Clinical Date Range Between: 11/01/2016 v 11/01/2016 v				
0	Order Type: Current v				
	Medication Orders	11/01/16 07:57	11/01/16 08:00	11/01/18 12:00	11/01/16 14:00
Г	Scheduled				
,	amoxycliki (amoxycliki) 300 mg, Orat, TDS, Preumonia Ordening Providen Test, Consultant Order Paced By: Schormuler; Stefania-DBA Target Dose: amoxycliki 15 mg/kg (Actual Dose: 15 mg/kg) 11/01/2016 07:52:51	300 mg Oral Auth (Verified)			Scheduled - 300 mg, Oral
1	fluticasone (Fluotide 125 moglith pressurtsed inhalation) 1 putflis), Inhaled, BD, Aathma markenance (+1 year) Orderen previder Test, Cansulation Order Raced By, Schormuler, Statione-DBA Rinse must with water and expel after use	1 puff(s) inhaled Auth (Verified)			
,	predniacione (predniacione) 20 mg, Oral, 80 (with or after food), Asithms Ordering Provider Test, Consultant Order Ruced By: Schormuler, Stafane-DBA Target Dase prodinscione 1 mg/kg (Actual Obser. 1 mg/kg) 11/01/2016		OVERDUE - Scheduled - 20 mg, Oral		

				Intake To	otal			200.0		
				Output T	fotal			100.0		
				Balance				100.0		
							_	_	_	
8	tient Care Re	esults 🔲 Medication	Admin	istration	Orders	Vital Signs	Doc	uments	📃 Intake	and
	1				1		1		1	
1	State	Appointment Type	Appoi	ntment Reas	son   Prima	ry Resource	Loc	ation		
	Confirmed	Asthma New			Eitzae	ald Dominic	Acti	ma Clin	1	

Start Lab I	Date Betweer Results Filter:	10/01/2016 v 11/0	1/2016 v	
		Category	Procedure	11/01/16 08:07
1	Chemistry		Sodium	143 mmol/L
2	Chemistry		Potassium	4.0 mmol/L
3	Chemistry		Chloride	110 mmol/L
4	Chemistry		Bicarbonate	18 mmol/L
5	Chemistry		Total Protein	80 g/L
6	Chemistry		Urealevel	5.0 mmol/L
7	Chemistry		Urealevel	5.0 mmol/L
•	Chemistry		Albumin	50 ml