



A series of helpful guides provided by the Information Technology Department

## **PM Scheduling - Request List**

## **Rehab Appointment Request List**

If the Referrals and Actions page in the Kids Rehab Triage forms are completed, appointment requests for patients will automatically be created in the appropriate scheduling request lists.

## Viewing an Appointment on the Request List

- In Scheduling, click on the request list icon
- On the left hand side of the new window there are 2 dropdown lists.
- From the Inquiry dropdown, select Queue All Fields CHW.
  - From the Request List Queues dropdown, select the relevant Rehab request list. The choices are:
    - Kids Rehab Medical Request List.
    - Kids Rehab Clinical Psychology Request List.
    - o Kids Rehab Neuropsychology Request List.

| Request List                      |
|-----------------------------------|
| Inquiry:                          |
| Queue - All Fields - CHW          |
| Request List Queues:              |
| Kids Rehab Medical Request List 💌 |
|                                   |

• Click Find.

A list of appointment requests will be displayed. The list will display all appointment types for the various rehab clinics.

| Action | MBN     | Person Name        | DOB        | Sex | Priority Score  | Earliest Date      | Phone      | Mobile Phone | Appointment Type             | Date of Referral   |
|--------|---------|--------------------|------------|-----|-----------------|--------------------|------------|--------------|------------------------------|--------------------|
| Book   | 1203325 | SKYWALKER, Luke    | 13/12/2006 | М   |                 | 06/12/2013 - 00:00 |            |              | Rehab Brain Injury New OP    | 06/12/2013 - 00:00 |
| Book   | 1203325 | SKYWALKER, Luke    | 13/12/2006 | М   |                 | 06/12/2013 - 00:00 |            |              | Rehab Cerebral Palsy F/U     | 06/12/2013 - 00:00 |
| Book   | 1198115 | TEST, Pathnet      | 10/10/2010 | М   |                 | 09/12/2013 - 00:00 |            |              | Rehab Brain Injury F/U       | 09/12/2013 - 00:00 |
| Book   | 1203322 | TEST, Tina         | 12/12/2011 | F   |                 | 09/12/2013 - 00:00 |            |              | Rehab Brain Injury New OP    | 29/11/2013 - 00:00 |
| Book   | 1203326 | SOLO, Han          | 15/08/2011 | М   |                 | 09/12/2013 - 00:00 |            |              | Rehab Brain Injury New OP    | 18/11/2013 - 00:00 |
| Book   | 1203327 | STARK, Tony        | 14/12/2009 | М   |                 | 11/12/2013 - 00:00 |            |              | Rehab Brain Injury New OP    | 11/12/2013 - 00:00 |
| Book   | 1203317 | TEST, Monique      | 18/12/2005 | F   |                 | 11/12/2013 - 00:00 | 0297891231 | 0412456456   | Rehab Brain Injury New OP    | 03/12/2013 - 00:00 |
| Book   | 1203317 | TEST, Monique      | 18/12/2005 | F   | High Priority   | 11/12/2013 - 00:00 | 0297891231 | 0412456456   | Rehab Cerebral Palsy F/U     | 03/12/2013 - 00:00 |
| Book   | 900000  | YK, Bug            | 25/12/1999 | М   |                 | 11/12/2013 - 00:00 | 98450000   |              | Rehab Brain Injury New OP    | 03/12/2013 - 00:00 |
| Book   | 900000  | YK, Bug            | 25/12/1999 | М   |                 | 11/12/2013 - 00:00 | 98450000   |              | Rehab Limb Clinic New        | 03/12/2013 - 00:00 |
| Book   | 900000  | YK, Bug            | 25/12/1999 | М   |                 | 11/12/2013 - 00:00 | 98450000   |              | Rehab Spina Bifida New       | 03/12/2013 - 00:00 |
| Book   | 900000  | YK, Bug            | 25/12/1999 | М   |                 | 11/12/2013 - 00:00 | 98450000   |              | Rehab Spinal Cord Injury New | 03/12/2013 - 00:00 |
| Book   | 900000  | YK, Bug            | 25/12/1999 | М   |                 | 11/12/2013 - 00:00 | 98450000   |              | Rehab Brain Injury F/U       | 03/12/2013 - 00:00 |
| Book   | 900000  | YK, Bug            | 25/12/1999 | М   |                 | 11/12/2013 - 00:00 | 98450000   |              | Rehab Botox F/U              | 03/12/2013 - 00:00 |
| Book   | 900000  | YK, Bug            | 25/12/1999 | М   |                 | 11/12/2013 - 00:00 | 98450000   |              | Rehab Cerebral Palsy F/U     | 03/12/2013 - 00:00 |
| Book   | 900000  | YK, Bug            | 25/12/1999 | М   |                 | 11/12/2013 - 00:00 | 98450000   |              | Rehab Limb Clinic F/U        | 03/12/2013 - 00:00 |
| Book   | 900000  | YK, Bug            | 25/12/1999 | М   |                 | 11/12/2013 - 00:00 | 98450000   |              | Rehab Spina Bifida F/U       | 03/12/2013 - 00:00 |
| Book   | 900000  | YK, Bug            | 25/12/1999 | М   |                 | 11/12/2013 - 00:00 | 98450000   |              | Rehab Spinal Cord Injury F/U | 03/12/2013 - 00:00 |
| Book   | 1203328 | ROGERS, Steve      | 29/07/2008 | М   | Lowest Priority | 12/01/2015 - 12:00 |            |              | Rehab Spina Bifida New       | 09/12/2013 - 00:00 |
| Book   | 1203325 | SKYWALKER, Luke    | 13/12/2006 | М   |                 | 13/12/2013 - 00:00 |            |              | Rehab Brain Injury New OP    | 06/12/2013 - 00:00 |
| Book   | 1154990 | SALEH MOUSSA, Umar | 27/05/2012 | М   |                 | 19/12/2013 - 00:00 | 0297074207 | 0414467520   | Rehab Spinal Cord Injury New | 19/12/2013 - 00:00 |
| Book   | 1203320 | BLUTH, Gob         | 20/08/2010 | М   |                 | 19/12/2013 - 00:00 |            |              | Rehab Spina Bifida New       | 18/12/2013 - 00:00 |
| Book   | 1203320 | BLUTH, Gob         | 20/08/2010 | М   |                 | 19/12/2013 - 00:00 |            |              | Rehab Spinal Cord Injury New | 18/12/2013 - 00:00 |
| Book   | 1203326 | SOLO, Han          | 15/08/2011 | М   |                 | 15/01/2014 - 00:00 |            |              | Rehab Cerebral Palsy New     | 18/11/2013 - 00:00 |
| Book   | 1203326 | SOLO, Han          | 15/08/2011 | М   |                 | 15/01/2014 - 00:00 |            |              | Rehab Limb Clinic F/U        | 18/11/2013 - 00:00 |
| Book   | 1203326 | SOLO, Han          | 15/08/2011 | М   |                 | 15/01/2014 - 00:00 |            |              | Rehab Spinal Cord Injury New | 18/11/2013 - 00:00 |
| Book   | 1154990 | SALEH MOUSSA, Umar | 27/05/2012 | М   |                 | 16/01/2014 - 00:00 | 0297074207 | 0414467520   | Rehab Cerebral Palsy New     | 19/12/2013 - 00:00 |
| Book   | 900001  | YEAR, New          | 25/12/2005 | М   |                 | 16/01/2014 - 00:00 | 98450000   |              | Rehab Limb Clinic New        | 14/01/2014 - 00:00 |

Tip:

To find certain appointment types, it is possible to sort the list. Click on the column heading **Appointment Type** to sort by that column.

The columns in the request list can be arranged to better reflect the rehab workflow. To change the visible columns and their order:

• Right click on any one of the column headings and select **Preferences**.

| b Starl | Inn   Action | MRN ,   |  |  |  |  |
|---------|--------------|---------|--|--|--|--|
|         | Preferences  |         |  |  |  |  |
|         | Book         | 1203325 |  |  |  |  |
|         | Book         | 1198115 |  |  |  |  |
|         | Book         | 1203322 |  |  |  |  |

• The below window will allow you to select which columns are visible and in what order they should appear.

| Column Preferences                                                      |                      |                                                                                                                                                                                                                                                                                 | ? ×    |
|-------------------------------------------------------------------------|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|
| Available columns:<br>C<br>OC<br>Iso<br>Stat<br>Inp<br>Clinical History | < Move<br>Select All | Selected columns:<br>Action<br>MRN<br>Person Name<br>DOB<br>Sex<br>Priority Score<br>Earliest Date<br>Phone<br>Mobile Phone<br>Appointment Type<br>Schedule Comments<br>Date of Referral<br>Special Instructions<br>Orders<br>Referred By<br>Scheduled Date<br>General Comments |        |
|                                                                         | C                    | efaults OK                                                                                                                                                                                                                                                                      | Cancel |

- The first 5 columns are not required and can be removed. **Special Instructions** has a lot of information from the request forms including booking timeframes, Dr name and address to allow the correct referring provider to be selected in the appointment, so you may want to move this up the list.
- To change a columns' position, highlight the required column and click on either of the arrows on the right.
- To remove a column, highlight the name and click on <a> <h style="text-align: center;">K Move</a>
- Once you are happy with the visible columns and positions, click **OK**.

## Scheduling a Patient from the Request List

Once you have found the patient you wish to schedule:

- Right click on the patient request in the request list.
- Select Complete Request.

| Action | MBN     | Person Name              | DOB        | Sex      | Priority Score  |
|--------|---------|--------------------------|------------|----------|-----------------|
| Book   | 1203328 | ROGERS, Steve            | 29/07/2008 | М        | Lowest Priority |
| Book   | 1203330 | BLAIR, Linda             | 07/00/2007 | <b>C</b> | 1               |
| Book   | 1203349 | FITZY, Tony              | Confirm    |          |                 |
| Book   | 1203349 | FITZY, Tony              | Contact    |          |                 |
| Book   | 1203349 | FITZY, Tony              | Modify     |          |                 |
| Book   | 1203349 | FITZY, Tony              | wouny      |          |                 |
| Book   | 1203351 | TEST, Labels             | Reschedu   | lle      |                 |
| Book   | 1203330 | BLAIR, Linda             | Hold       |          |                 |
| Book   | 717461  | BREWSTER, STEPHANIE      | Concol     |          |                 |
| Book   | 1203325 | SKYWALKER, Luke          | Cancer     |          |                 |
| Book   | 1203330 | BLAIR, Linda             | No Show.   |          |                 |
| Book   | 793140  | PHAM, Liam Thomas        |            |          |                 |
| Book   | 1203349 | FITZY, Tony              | Check In.  |          |                 |
| Book   | 1203349 | FITZY, Tony              | Check Ou   | t        |                 |
| Book   | 9999993 | LUAD, Test 6             | Potiont Se | on       |                 |
| Book   | 9999993 | LUAD, Test 6             | Fatient of | · · · ·  |                 |
| BOOK   | 9999993 | LUAD, Test 5             | Batch Res  | sched    | ule             |
| BOOK   | 1203311 | KUNGFU, Panda            | 0          |          |                 |
| BOOK   | 1203326 | SULU, Han                | Group Info | J        |                 |
| BOOK   | 1203330 | BLAIR, LINDA             | Value.     |          |                 |
| DOOK   | 1203330 | TEST Maniava             | verny      |          |                 |
| DOOK   | 1203317 | TEST, Monique            | Med Nec (  | Check    | c               |
| Book   | 1203317 | PLAID Linds              |            |          |                 |
| Book   | 1203330 | BLAIR Linda              | Lock       |          |                 |
| Book   | 1203336 | SOLO Han                 | Unlock     |          |                 |
| Book   | 1201540 | SUBASINGHA, Gauara Hansi | Add Now    | Annoi    | ntmont          |
| Book   | 1203326 | SOLO Han                 | Add News   | vhhoi    | ritu            |
| Book   | 1203325 | SKYWALKER, Luke          | Complete   | Regu     | iest            |
| Book   | 1203326 | SOLO, Han                | Madife Da  | -requ    |                 |
| Book   | 1203323 | BLUTH, Michael           | modify Re  | quest    |                 |
| Book   | 1203319 | BLAH BLAH, Bob           | Move Req   | uest     |                 |
| Book   | 1203319 | BLAH BLAH, Bob           | Cancel R   | eques    | st              |
| Book   | 1203319 | BLAH BLAH, Bob           | Destave    |          | -               |
| Book   | 1203319 | BLAH BLAH, Bob           | Restore F  | eque     | Sl              |

- You will be taken to the Appointment Book, with the patient appointment details in the Work in Progress area.
- Schedule the patient as usual.



**Warning!** You may need to update the appointment with referral details (for Medicare billing). If any changes are made in the **Appointment** area, you will need to click **Move** to update the details in the Work In Progress area.

| Books Appointment                       | Work in progress:                               |                  |
|-----------------------------------------|-------------------------------------------------|------------------|
|                                         | E-G FITZY, Tony                                 | <u>S</u> chedule |
| ©Rehab Cerebral Palsy Drs               | 🖕 🖘 Rehab Cerebral Palsy New (Monday, 14/04/201 |                  |
| «All Resources»                         | 📄 🛅 Current Schedule                            | Conțirm          |
|                                         | 📄 🗐 Rehab Clin CAC                              | Becur            |
| Referring Doctor/Provider <u>C</u> lear | 🔤 🛶 🖓 Rehab Cerebral Palsy Drs                  |                  |
| M                                       | Patient                                         | Suggest          |
| Peferral Date                           |                                                 |                  |
|                                         |                                                 | Request          |
|                                         |                                                 | Insert           |
|                                         |                                                 | insen            |