



A series of helpful guides provided by the Information Technology Department

Tap ON/Tap OFF – Card not able to be registered

Tap ON/Tap OFF is only available on SCHN computers.

To check if your ID card is enrolled/registered:

• Tap your ID badge on an SCHN computer.



- If you are enrolled/registered, you should have immediate access to Powerchart.
- If you are NOT enrolled/registered, a pop up will appear stating this. Click OK.

Enroll a new proximity care	d		×
You used a proxin	nity card that is no	t enrolled.	
You must enroll e card with your ne	ach proximity card twork account.	to associate that	
	Cancel	ок	
imprivata [.]			

• To enroll/register your card, see First Time Registration – Tap ON/Tap OFF Quickstart on Learning.Kids.

If your ID card is not able to be enrolled/registered:

• The following alert will show after you tap your ID card and attempt to enroll/register.

Enroll Authentication M	ethods - Imprivata	
ti mprivata Secure login	Design could not authenticate you The credentials you provided are not valid	×
n ^D ú imprivata:		ealth to NS

- Employees who have access across shared sites (e.g. staff who work in both POW and SCH) require an SCHN eMM/eMR account, which is possibly why you could not be authenticated.
- Ask your nursing unit manager (NUM) to request this access via calling IT Services or logging an IT job on the SCHN intranet page.



Note: You are still able to use a Tap ON/Tap OFF computer even if you are not able to register your card, by pressing **ESC**.