

Pexip for Patients, Parents and Families

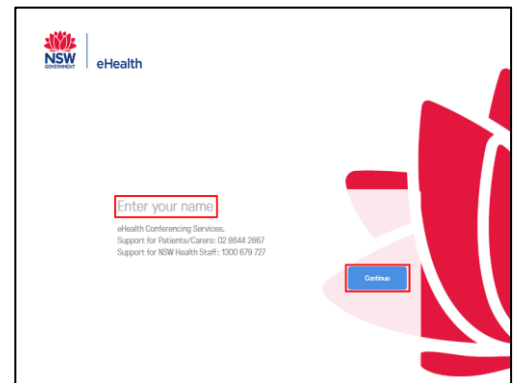
Pexip is a web-based video conferencing tool that allows clinicians a secure platform to remotely connect with patients and families for telehealth appointments.

The tool is best used through the latest version of the web browser Google Chrome or Mozilla FireFox. At present Microsoft Edge does not allow the same functionality and Microsoft Internet Explorer is not supported.

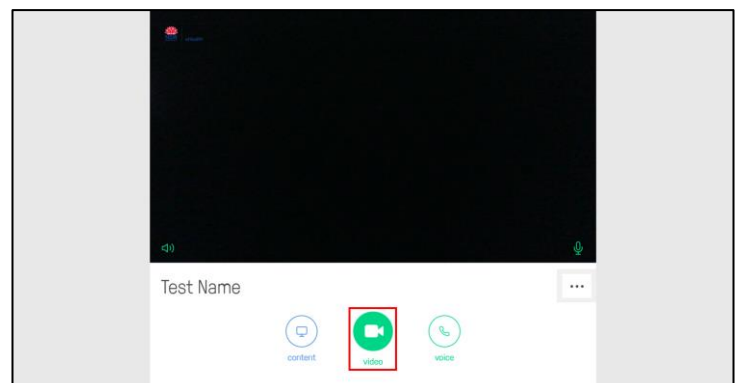


Pexip is available through - <https://conference.meet.health.nsw.gov.au/webapp/home>

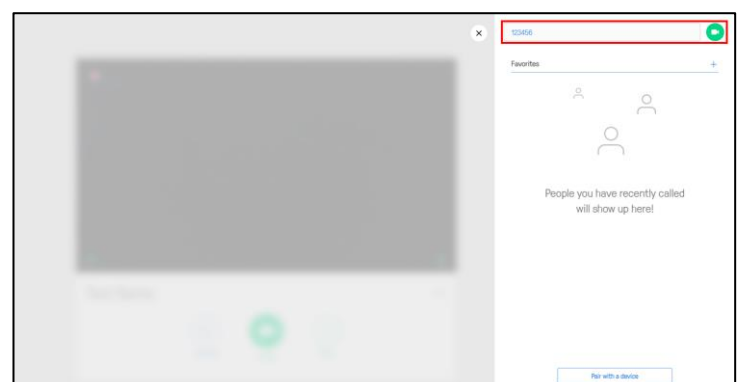
- Enter your name and click **Continue**



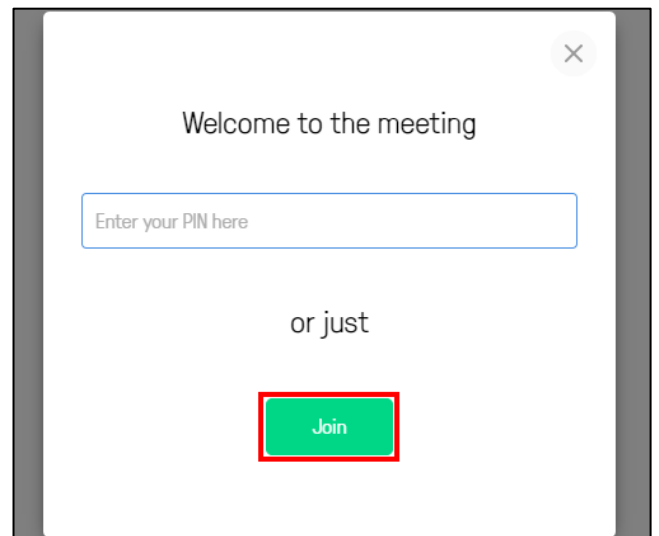
- Once logged in click on the **green** video button



- Type the Virtual Meeting Room (VMR) number into the **Search to call** field and click the green video button or press enter



- Click the green **Join** button and wait for the clinician to accept you into the VMR or for the clinician to join the VMR.



Online teleconferencing is also available on your smartphone or tablet for Android and Apple devices

PlayStore - https://play.google.com/store/apps/details?id=com.pexip.infinityconnect&hl=en_AU

AppStore - <https://apps.apple.com/au/app/pexip-infinity-connect/id1195088102>

The QuickStart on how to use a mobile device can be found here -

<https://learning.schn.health.nsw.gov.au/pexip-mobile-device>